

accounting management, electronic fund transfers (EFTs), cashless ticketing, such as EZPay™, marketing management, and data tracking, such as player tracking. Therefore, master gaming controller 2408 may also communicate with EFT system 2412, EZPay™ system 2416 (a proprietary cashless ticketing system of the present assignee), and player tracking system 2420. The systems of the gaming machine 2402 communicate the data onto the network 2422 via a communication board 2418.

[0205] It will be appreciated by those of skill in the art that the present invention could be implemented on a network with more or fewer elements than are depicted in FIG. 24. For example, player tracking system 2420 is not a necessary feature of the present invention. However, player tracking programs may help to sustain a game player's interest in additional game play during a visit to a gaming establishment and may entice a player to visit a gaming establishment to partake in various gaming activities. Player tracking programs provide rewards to players that typically correspond to the player's level of patronage (e.g., to the player's playing frequency and/or total amount of game plays at a given casino). Player tracking rewards may be free meals, free lodging and/or free entertainment.

[0206] Moreover, DCU 2424 and translator 2425 are not required for all gaming establishments 2401. However, due to the sensitive nature of much of the information on a gaming network (e.g., electronic fund transfers and player tracking data) the manufacturer of a host system usually employs a particular networking language having proprietary protocols. For instance, 10-20 different companies produce player tracking host systems where each host system may use different protocols. These proprietary protocols are usually considered highly confidential and not released publicly.

[0207] Further, in the gaming industry, gaming machines are made by many different manufacturers. The communication protocols on the gaming machine are typically hard-wired into the gaming machine and each gaming machine manufacturer may utilize a different proprietary communication protocol. A gaming machine manufacturer may also produce host systems, in which case their gaming machine are compatible with their own host systems. However, in a heterogeneous gaming environment, gaming machines from different manufacturers, each with its own communication protocol, may be connected to host systems from other manufacturers, each with another communication protocol. Therefore, communication compatibility issues regarding the protocols used by the gaming machines in the system and protocols used by the host systems must be considered.

[0208] A network device that links a gaming establishment with another gaming establishment and/or a central system will sometimes be referred to herein as a "site controller." Here, site controller 2442 provides this function for gaming establishment 2401. Site controller 2442 is connected to a central system and/or other gaming establishments via one or more networks, which may be public or private networks. Among other things, site controller 2442 communicates with game server 2422 to obtain game data, such as ball drop data, bingo card data, etc.

[0209] In the present illustration, gaming machines 2402, 2430, 2432, 2434 and 2436 are connected to a dedicated gaming network 2422. In general, the DCU 2424 functions

as an intermediary between the different gaming machines on the network 2422 and the site controller 2442. In general, the DCU 2424 receives data transmitted from the gaming machines and sends the data to the site controller 2442 over a transmission path 2426. In some instances, when the hardware interface used by the gaming machine is not compatible with site controller 2442, a translator 2425 may be used to convert serial data from the DCU 2424 to a format accepted by site controller 2442. The translator may provide this conversion service to a plurality of DCUs.

[0210] Further, in some dedicated gaming networks, the DCU 2424 can receive data transmitted from site controller 2442 for communication to the gaming machines on the gaming network. The received data may be, for example, communicated synchronously to the gaming machines on the gaming network.

[0211] Here, CVT 2452 provides cashless and cashout gaming services to the gaming machines in gaming establishment 2401. Broadly speaking, CVT 2452 authorizes and validates cashless gaming machine instruments (also referred to herein as "tickets" or "vouchers"), including but not limited to tickets for causing a gaming machine to display a game result and cashout tickets. Moreover, CVT 2452 authorizes the exchange of a cashout ticket for cash. These processes will be described in detail below. In one example, when a player attempts to redeem a cashout ticket for cash at cashout kiosk 2444, cash out kiosk 2444 reads validation data from the cashout ticket and transmits the validation data to CVT 2452 for validation. The tickets may be printed by gaming machines, by cashout kiosk 2444, by a stand-alone printer, by CVT 2452, etc. Some gaming establishments will not have a cashout kiosk 2444. Instead, a cashout ticket could be redeemed for cash by a cashier (e.g. of a convenience store), by a gaming machine or by a specially configured CVT.

[0212] Turning to FIG. 25, more details of gaming machine 2402 are described. Machine 2402 includes a main cabinet 4, which generally surrounds the machine interior (not shown) and is viewable by users. The main cabinet 4 includes a main door 8 on the front of the machine, which opens to provide access to the interior of the machine. Attached to the main door are player-input switches or buttons 32, a coin acceptor 28, and a bill validator 30, a coin tray 38, and a belly glass 40. Viewable through the main door is a video display monitor 34 and an information panel 36. The display monitor 34 will typically be a cathode ray tube, high resolution flat-panel LCD, or other conventional electronically controlled video monitor. The information panel 36 may be a back-lit, silk screened glass panel with lettering to indicate general game information including, for example, the number of coins played. The bill validator 30, player-input switches 32, video display monitor 34, and information panel are devices used to play a game on the game machine 2402. The devices are controlled by circuitry housed inside the main cabinet 4 of the machine 2402.

[0213] The gaming machine 2402 includes a top box 6, which sits on top of the main cabinet 4. The top box 6 houses a number of devices, which may be used to add features to a game being played on the gaming machine 2402, including speakers 10, 12, 14, a ticket printer 18 which may print bar-coded tickets 20 used as cashless instruments. The player tracking unit mounted within the top box 6 includes